



# Safer stays with Argyll Holidays

Here at Argyll Holidays we are taking precautionary measures to ensure the wellbeing of our guests and employees.

Any facilities unable to operate in line with government guidance regarding social distancing will be temporarily suspended during your stay in order to ensure that you and your family are safe.

## Safer Stays – What you can expect

- Upon arrival please limit the number in your party that visit reception.
- Please use hand sanitiser provided, follow the one-way system and social distance floor markings.
- Perspex screens have been installed in reception and our shops.
- Throughout the holiday park please continue to observe social distancing rules.
- Main surfaces will be sanitised using anti-viral disinfectant including kitchen worktops, dining tables, bedside tables and coffee tables.
- Heavy use items will be sanitised between each check-in eg. remote controls and door handles.
- Non-essential items are removed including cushions, throws, toiletries etc.
- Extra cleaning time will be given to allow thorough sanitisation.
- Public areas are fogged daily for enhanced sanitisation.
- Your accommodation will not be entered after the enhanced cleaning process.
- Hotel rooms won't be tidied daily by our team unless requested. If requested please vacate the room during the cleaning time.
- Your accommodation will have poster explaining where to find our latest updates online. This will be presented in an acrylic holder to allow it to be cleaned.
- We continue to follow the latest Government guidelines, so in the event you feel ill please report it to reception as soon as possible.
- All our hot tubs are cleaned and sanitised before your arrival so please allow until 8pm for them to fully heat up. We'll also check your hot tub daily.
- When checking out you can simply deposit your key in the checkout key box at reception.





## We're ready when you are

Argyll Holidays are part of the new Visit Scotland initiative, "We're Good To Go".

"We're Good To Go" is the official UK mark to signal that a tourism and hospitality business has worked hard to follow Government and industry COVID-19 guidelines and has a process in place to maintain cleanliness and aid social distancing.

We have done our very best to ensure we are adhering to government and public health guidance, and we have carried out a COVID-19 risk assessment to check we have the required processes & protocols in place.

With this in mind, we want to make sure you can book with us in confidence.



## What if I feel unwell or have COVID-19 symptoms?

It's very important that as soon as you suspect that you have symptoms you cover your mouth and touch as little as possible.

- Please inform reception via phone and keep away from others.
- You should make your way home.
- Write a list of anyone you have been in contact with over the last 48 hours – this is very important.
- You will need to book a COVID test by calling 111 or online.
- You should remain self-isolated at your primary residence for 7 days.

